



Press Release

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Sylantro Demonstrates Industry's Most Comprehensive Solution for Mobile Workers, Teleworkers

Enhanced Capabilities Allow Workers to Stay Connected Through Devices of Choice; Gives Service Providers a Compelling Feature Set for Large Market Segment

SUPERCOMM 2004, CHICAGO, June 22, 2004 – Sylantro Systems Corporation, the leading provider of hosted IP communications applications and servers, today announced a comprehensive suite of new applications and features that allows mobile workers and teleworkers to use a single phone number across multiple types of endpoint devices – on-net, off-net or both – to maintain connectivity and availability no matter where or when they choose to work. The new capabilities will be demonstrated in the Sylantro booth at SUPERCOMM 2004.

The number of U.S. workers who travel at least 20 percent of the time will reach 44 million in 2008, according to industry analyst firm In-Stat/MDR. Previously, mobile-worker solutions were delivered primarily through premise-based phone systems, many of which support only proprietary protocols and endpoints at high costs of ownership. Sylantro is the first to offer a comprehensive solution that encompasses the capabilities of premise-based, mobile-worker offerings with compelling enhancements to increase worker connectivity, availability and productivity through standards-based protocols and with a variety of endpoints and connectivity options.

The Sylantro mobility solution set allows workers to make use of a variety of network-connected devices depending on their needs, including on-net devices such as IP phones, soft phones or PDAs and off-net devices like mobile phones and home phones. It also makes use of existing broadband connections to provide advanced Voice over IP capabilities to a mobile worker's home or other location, typically at a fraction of the cost of a premise-based IP-PBX. The solution includes advanced business phone-type features such as multiple on-net device registry, on-net and/or off-net device simultaneous ringing, centralized conferencing, and

device-dependent features such as distinctive ringing. Users can also manage their calling features and access corporate phone directories remotely from any browser or Wireless Access Protocol (WAP) -enabled device.

“Workers who telecommute or travel, whether full-time or part-time, are an increasingly large market segment that places special requirements upon their communications services,” said Norm Bogen, director of networking for In-Stat/MDR. “By offering advanced capabilities tailored to this market, service providers can build market share with unique feature sets not available with any other solution, creating greater differentiation in their hosted product offerings.”

Through the mobility solution set, incoming calls ring simultaneously on all devices the user has selected; when the user answers the call, other devices cease ringing. Similarly, outgoing calls can be initiated via any of the registered devices, but the call will display the Caller ID of the main line number – even if the device used to initiate the call has a different phone number (i.e., an off-net device). Mobile and teleworkers can now offer a single number to their customers and co-workers, eliminating the need to publish multiple phone numbers and increasing the probability that an important call will not be missed. Voice messages are similarly consolidated into a single mailbox to further increase productivity.

Sylantro's new mobility solution benefits a variety of workers commonly seen in today's market:

- Workers who communicate across time zones or continents
- Semi-mobile workers such as researchers who work part of the time at a desk, and other times in a lab or other office location
- Doctors and others who wish to remain available for patients or customers without divulging their mobile phone number
- Telecommuters and many other types of workers and situations

“We recognized very early on that mobile workers and telecommuters would become a key target market for hosted communications and released our first application for mobile workers, ComTraveler, in late 2000,” said David Illing, senior vice president of marketing and business development for Sylantro. “The new capabilities of our mobile-worker solution bring together features drawn from our strength in SIP. This helps service providers deliver the options and functionality that mobile workers are requesting using a solution that is far more powerful than any other hosted or premise-based solution.”

Sylantro's telco-grade feature server platform has been chosen by ILECs, PTTs, CLECs and other service providers for its scalability, reliability, deployability and regulatory compliance, as well as for the wide variety of companion technologies and applications available to create differentiated service offerings.

Sylantro Systems is exhibiting in Booth #21706, South Hall at the SUPERCOMM conference and expo, June 21-24 at McCormick Place, Chicago.

About Sylantro Systems Corp.

Sylantro Systems provides the premier software platform for advanced IP Centrex and hosted communications services for business, residential, wireless and other applications. The company leads the market in deployments, with carriers such as SBC and Verizon, PTTs such as TeliaSonera, and next-generation service providers such as Level 3 and Covad using the Sylantro platform. With a unique combination of advanced applications, a carrier-class platform, and proven go-to-market services, Sylantro allows service providers to rapidly deliver high-value, high-margin managed telephony services. These award-winning solutions offer business users sophisticated communications services without the cost and complexity of today's in-house PBX and key systems, and give consumers new flexibility in their communications services. Sylantro is a privately held company backed by premier investors. On the Web: www.sylantro.com

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